

One Stop Solution for Industrial Tools and Office Supplies



COMPANY PROFILE

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ABOUT monotaro.id

monotaro.id is a B2B e-commerce company operated by PT. Monotaro Indonesia, joint venture of MonotaRO Co., Ltd. and Sumitomo Corporation Group, to become a One-Stop-Solution Procurement Platform for industrial tools and office needs. We provide all genuine quality products from Maintenance, Repair & Operations (MRO), Building & Construction, Electrical, Laboratory, Logistic, Stationery and many other products with competitive and reasonable price. We bring you a new procurement experience of fulfilling business needs, with an easier, faster and more efficient way.

Vision

To innovate the procurement network for all types of businesses in Indonesia.

Mission

To provide the most convenient and efficient procurement platform for all business users in Indonesia.

Commitment

To become the leading B2B e-commerce that provides the most comprehensive brand and product lines for all types of industries in Indonesia.

Our Benefit



Easy and Practical

5 easy steps to purchase business needs, simply from your device, no longer need to visit stores or calling many suppliers



Save Time & Money

Shop +/- 5 minutes Flexible 24 hours Price including 10% VAT



Complete Products

Millions of products from 5.000+ brands spreaded in 16 product categories



Complete Features

Provides a comprehensive administration features that fits with requirements from most of companies in Indonesia



Payment method

All types of secure payment methods are available and suitable to most company preferences



Promotions

Find many promotions, from FIRST10, Free Delivery, Tier Discount, Category and Brand Promo, and other beneficial campaign at monotaro.id

Our Features



Online Quotation



Payment Invoice *



Taz Invoice*



Online Approval System*



Multiple Login*



Discount Per Product

Payment Method

- Bank Transfer
- COD (Cash on Delivery), customer make the payment when receiving the product. Available only in Java area: Jabodetabek, Banten, West Java, Central Java, DI Yogyakarta, East Java
- Terms of Payment (TOP), Payment is made after the goods are received, with a payment period starting from 14 days from the date of issuance of the invoice. (T&C applied)*
- Down Payment (DP), Customers can make a down payment in advance for transactions worth >Rp. 50 million, where payment can be made when the goods are ready to be shipped.*
- Credit/Debit Card
- **GoPay**

OUR PRODUCT

Currently, monotaro.id offers over 3.4 million products from over 15.000 + brands, covering a wide range of Maintenance, Repair & Operations (MRO) products, Hand Tools, Electrical, Building Materials, and Office & Pantry Supplies, all grouped into 16 product categories. We are committed to continually expanding our product line and brands on monotaro.id to meet the needs of every industry in Indonesia.

Our Main Categories



Safety, Protection & Healthcare



Packing, Tape & Logistic



Cleaning Supply



Cutting & Abrasive



Measurements Supply



Hand, Pneumatic & Power Tool



Chemical, Adhesive & Welding



Lab Supply



Mechanical Parts, Bearing & Caster







Automotive, Truck & Motorcycle





Building Materials, Housing Equipment & Painting



Air Conditioning & Piping Supply

Private Brand

Monotaro Private Brand is divided into two brands: monotaro.id and MonotaRo. We offer over 30,000 high-quality products at competitive prices.

monotaro.id



MonotaRO



Our Supply Chain

We have a wider and robust supply chain in Asia and keep developing.



Prefered by Business Customers

More than 300,000 buyers has become our loyal customers after being satisfied experiencing the more convenience and transparent procurement method from monotaro.id. And this number is keep increasing everyday.



Testimonial

"CS monotaro.id berbaik hati, ramah dan respon terhadap saya untuk membantu menyelesaikan pesanan pertama saya. Good job and Recommended PT Pertamina EP

Andi Wisnu Saputra - Administrasi Teknis WO/WS

"Cepat dan tepat dalam pelayanan. Order hari ini, besoknya sudah dikirim barang-barang pesanan[•]

PT Seamac Asia

Maria Dasion - Personnel & GA Manager

"monotaro.id: Fast response and good services. Arigatou gozaimashita". PT Star Seiki Indonesia Tri Rahayu - Admin

OUR SUPPORT & SERVICES

Customer Support & Product Advisor

Our Customer Support & Product Advisors are ready to solve customers difficulty and responding all inquiries related to our products and services with the best solution.



Flyers & Catalog

We provide several alternative media for customers who has different preferences on searching products and placing an order, to give them the same convenience shopping experience at monotaro.id.



Warehouse

By having our own warehouse, we can keep our commitment to keep product stock and condition and deliver to customers on time as promised.



Delivery

We're committed to deliver product to all area in Indonesia. We provide "Own Van Delivery" service which operated by monotaro.id logistic team and available for Jabodetabek and surrounding industrial areas.



COMPANY INFORMATION

Company Name Website

: PT MONOTARO INDONESIA

Shareholders Head Office MonotaRO Co., Ltd, Sumitomo Corporation

Wisma KEIAI Lt. 18, Jl. Jenderal Sudirman No. Kav. 3, RT. 10/RW. 11, Karet Tengsin, Tanah Abang, Jakarta Pusat, DKI Jakarta 10250

Warehouse 1

: Kawasan pergudangan MMP, Jl. Serui blok AE3, Gate 5-8, Kawasan Industri MM2100,

Desa Jatiwangi, Kecamatan Cikarang Barat, Kabupaten Bekasi, Jawa Barat 17530

Warehouse 2

Bussiness

: Pergudangan Prima Center 1, Blok F-1, Jl. Pool PPD Kedaung Kali Angke, Cengkareng,

Office & Warehouse East Java

Ruko Safira Garden Blok A1 No 4-5, Jl. Raya Sepande Candi No. 19, Krajan, Sepande, Kec. Candi, Kab. Sidoarjo, Jawa Timur 61271

B2B e-commerce

