



Joint venture company of MonotaRO Co., Ltd. and Sumitomo Corporation

E-Commerce for Industrial Tools & Office Supplies



6.000.000+
Products



17.000+
Brands



890.000+
Ready Stock Products



16
Product Categories



COMPANY PROFILE 2026



Online Quotation and
Create Order anytime 24/7



Terms of Payment (TOP)
is available up to 30 days



Blanket Order to maintain
company's regular order's
stock with fixed price



Easier and more convenient
approval process with Online
Approval feature



Multiple Accounts for
Companies with many PICs



Same product price all over
Indonesia

www.monotaro.id



Free shipping to most
regions in Indonesia

About monotaro.id

monotaro.id is a B2B e-Commerce platform from PT. Monotaro Indonesia, a joint venture company from **MonotaRO Co., Ltd.** and **Sumitomo Corporation Group**. As a **One-Stop-Solution Procurement Platform** for industrial tools and office needs, we provide only original and high-quality products; from **Maintenance, Repair & Operations (MRO)** products, Construction & Building equipment, Electrical devices, Laboratory, Logistics & Office supplies, and many other product types. With a competitive price, wide product categories, and professional-level services, monotaro.id offering a new solutions to transform any businesses' procurement process to become more efficient, easier and faster.

Commitment

To become a leader of B2B e-commerce platform in Indonesia who provide the most comprehensive product and brand lines for all types of businesses and industries in Indonesia.

Vision

Keeping a continuous and sustainable innovation on the Procurement Network for all business sectors in Indonesia.

Mision

Providing a convenient and efficient procurement platform for all businesses in Indonesia.



Our Advantages



Easy & Practical

5 easy steps to purchase various business needs at anywhere and anytime, simply from your device.



Save Money & Time

- Shop in 5 minutes or less
- Flexible 24/7
- Prices include 11% VAT



Comprehensive Features

Offering the most comprehensive business administration features to meet various company requirements.



Complete Products

More than 6,000,000 products from 17,000+ brands are available, spread across 16 product categories.



Payment Methods

Various options of secure payment methods are available to meet many preferences from company requirements.



Many Promotions

Discover various promotions such as FIRST10, Free Shipping, Tier Discounts, Category and Brand Promos, and other various benefits with monotaro.id.

Our Features



Multiple Login

One business account for multiple users



Online Approval System

Online order approval to accommodate more flexible and faster approval process



Online Quotation

- Online quotations can be easily created by clicking "Create a Quotation Letter" on shopping cart page.
- Offline quotation also can be accommodated by sending PO to cs@monotaro.id



Invoice & Tax Invoice



Blanked Purchase Order (PO)

A long-term agreement (up to 3-12 months) for customers for their periodically ordered products with dedicated stock and fixed price within contract period.



Partial Shipment

Orders will be shipped based on product availability without waiting for to complete the product list in the same order. Multiple shipments can be made within a single order number.



Multiple Location Special Offer

Shipment to multiple locations within a single order is available.

Payment Methods



Bank Transfer



Credit/Debit Card



GoPay



COD (Cash on Delivery)

Payment is made upon product delivery to the customer. Available only in Java.



Terms of Payment (TOP)

Payment is made after customer received by customer, with a payment term starting 14 days from the invoice date. (Terms and Conditions apply).*



Down Payment (DP)

Customers can make down payment in advance for a transactions with amount >Rp50 million, where the remaining balance can be paid when the products are ready to be shipped.*

*only valid for **BUSINESS ACCOUNTS**

monotaro.id offers more than 6 million products from 17,000+ brands, covering a wide range of products from **Maintenance, Repair & Operations (MRO)** products, Hand Tools, Electrical, Building Materials, to Office & Pantry Supplies, which grouped into 16 product categories. We are committed to continuously expanding our product and brand lines to fulfill the needs of every industry in Indonesia.

Product Categories



Safety, Protection & Healthcare



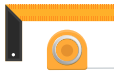
Packing, Tape & Logistic



Cleaning Supply



Cutting & Abrasive



Measurement Supply



Hand, Pneumatic & Power Tool



Chemical, Adhesive, Welding & Painting



Lab Supply



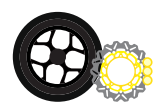
Mechanical Part, Bearing & Caster



Fastener



Electrical Material & Control Device



Automotive, Truck & Motorcycle



Office Supply



Pantry & Kitchen



Building Material, Housing Equipment & Painting



Air Conditioning & Piping Supply

Private Brand

Monotaro Private Brand is divided into two brands: **monotaro.id** and **MonotaRo**. We offer more than 30,000 high-quality products at competitive prices.

monotaro.id



monotaro.id Private Brand is a brand owned by Monotaro Indonesia, which presents products with:

Best Qualities

Lowest Prices

Popular Products

MonotaRO



A brand owned and produced by MonotaRO Japan, whose products have:

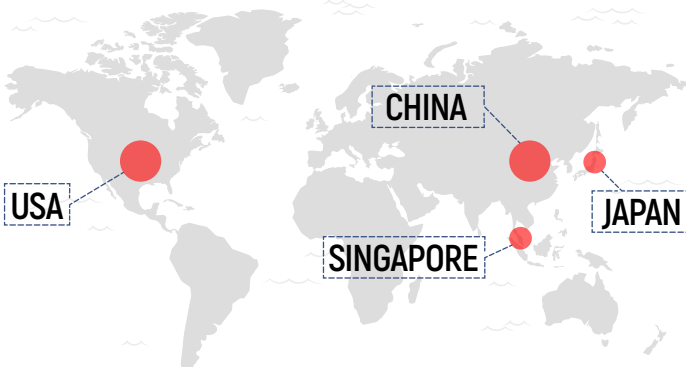
Best Qualities

Japanese Standard

Competitive Price

Our Supply Chain

We have a wide and robust supply chain which covering Japan, Singapore, China to the USA, and still continue to grow.



Chosen by Business Customers

More than 300,000 buyers have become loyal customers of monotaro.id, enjoying a faster, more convenient, and more transparent procurement process, without any intervention from third parties or additional fees. This number continues to grow daily.

Over **300.000** Customer

Bussiness Customer	Manufacturing & Assembly	Greater Jakarta and Karawang
85%	>40%	80%
15%	10%	20%
Individual Customer	Contractor & Construction	Other Cities in Java Island

monotaro.id Customer Industries:

- Manufacturing & Assembly
- Construction
- Services
- Mining
- Agriculture & Plantations
- Wholesale & Retail Trade
- MSMEs
- Education
- Healthcare
- Property & Real Estate
- Financial Institutions
- State-Owned Enterprises & Government



POWERS CONTROLS
Pneumatic Damper...
Rp3.599.900
Ready Stock USA



Minutopia Digital Outside
Thermometer
Rp2.499.900
Ready Stock SSP



TENTE Casters Design
Caster Liners SPS System
Rp799.900
Ready Stock JPN

- Any imported products from other country will have the exact same price with the price shown in our website.
- No additional fees or charges for all imported products

Testimony

PT. Sugihara Hyundai Automotive

Monotaro has been very helpful in fulfilling our urgent needs, helping our company to keep the production in a regular schedule. I hope Monotaro will continue to make continuous improvements to help us access all informations and products easier even more.

PT. Aichitex Indonesia

We can find various type of products from many brand so we can find lots of options within wide range of price with a faster delivery service.

PT. Rentokil Indonesia

Shopping at Monotaro is easy and comprehensive. Competitive prices and direct delivery to other cities are also available. Shipping information is trackable, and stock information is updated regularly. TOP payment was very helpful, aligned with companies that prefer TOP. Keep improving your service continously!

PT. System Engineering Integrator Indonesia

We wish that monotaro will keep growing to become more and more advanced successful, providing even more items, so customers will be greatly helped by monotaro's online shopping services.

Support & Services monotaro.id

Customer Support & Product Advisor

Our Customer Support & Product Advisor team is always ready to help customer who find any issues during their journey in our website and answering any inquiries regarding our products and services, providing the best solutions for business customers. We're also ready to assist you for:

>> Alternative Products

Does the product you're looking for is discontinued or indent? We can help you to find alternative products with the same specifications and functions, but with better lead time and price.

>> Manual Purchase Order (PO) Process

We will assist customers in processing manual Purchase Orders (PO) they sent through email.

>> Product Details

We can also assist customers in providing detailed product information, including the specifications, functions, lead times, and other information they needed.

>> Overcoming Various Obstacles

We are ready to help resolve any shopping issues found during customer journey in our website, from the registration process, product search, shopping cart, checkout, to product delivery and payment issues.

Flyer & Catalog

Our flyer and catalog book are available in both digital and printed forms so customer can choose the most suitable one to their preferences and support them in products searching or placing orders, so that every customer still can experience a comfortable, fast, and efficient shopping experience with monotaro.id.



Delivery Services

monotaro.id provides product delivery to all regions in Indonesia, where for the Greater Jakarta area and surrounding Industrial Areas will be supported by our "Own Van Delivery" service which operated directly by the monotaro.id logistics team.



Warehouse

Monotaro have it's own warehouses in 3 locations: **Jakarta, Cikarang, and East Java.** monotaro.id is committed to maintain all product stock in the best condition as a part of our service to our loyal customers.



West Cikarang Warehouse, Bekasi



Cengkareng Warehouse, West Jakarta



Sidoarjo Warehouse, East Java

Company Information

Company name	: PT MONOTARO INDONESIA
Website	: www.monotaro.id
Shareholders	: MonotaRO Co.,Ltd, Sumitomo Corporation
Bussiness	: B2B e-commerce
Headquarters	: Wisma KEIAI Lt.18, Jl. Jenderal Sudirman No.Kav. 3, RT.10/RW.11, Karet Tengsin, Tanah Abang District, Central Jakarta City, Special Capital Region of Jakarta 10250
Cikarang Warehouse	: MMP Warehouse Area , Jl. Serui blok AE3, Gate 5-8, Industrial Area MM2100, Jatiwangi Village, West Cikarang District, Bekasi Regency, West Java 17530
Jakarta Warehouse	: Prima Center 1 Warehouse, Blok F-1, Jl. Pool PPD Kedaung Kali Angke, Cengkareng, West Jakarta 11710
East Java Warehouse	: Fortune Business & Industrial Park Blok C67 Jl. Tambak Sawah No. 4, Tambakrejo, Waru District, Sidoarjo Regency, East Java 61256

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08.00 - 18.00 WIB